

East 72nd Street

Neighborhood Association



DELIVERY BIKE REPORT CARD Spring 2017

A project with City Council Members Ben Kallos & Dan Garodnick



Spring 2017 Delivery Bike Report Card

Dear Neighbors,

In our continuing effort to improve pedestrian safety in the East 72nd Street Neighborhood, our volunteers recently undertook our second survey of commercial bicycle delivery practices to document compliance with the Department of Transportation (DOT) rules and regulations for restaurant deliveries. Our monitoring efforts were particularly focused on two issues: the use of E-bikes (illegal in NYC) and whether delivery personnel wore vests with the proper identification, including restaurant name and rider ID number. Without proper vest identification, it is impossible for residents to report moving violations such as riding on the sidewalk or riding in the wrong direction to 3-1-1 and to the Community Board 8 Street Life Committee.

Having completed our survey of commercial delivery cyclists in the neighborhood, we have compiled a list of restaurants organized by rating for their relative compliance with the DOT rules and regulations for commercial cyclist safety. The rating list appears at the end of this report.

Residential Building Survey

For three evenings, March 28 - 30, 2017, E72NA volunteers conducted a detailed survey of restaurant deliveries into five buildings in the E72NA community. We monitored the dinner hours of 6pm to 8pm, and over the three-day period were able to collect data on **178 deliveries** from **84 restaurants** in the neighborhood, a survey sample approximately 70% larger than our Fall 2016 effort. We also collected additional data regarding the use of helmets and bicycle requirements such as lights and bells.

Summary

A – 25 restaurants that used vests with identification delivering on regular bicycles.
C – 39 restaurants missing vests and/or identification delivering on regular bicycles.
F – 20 restaurants delivering on illegal E-bikes, with 16 missing vests and/or proper identification.

Survey Highlights

1) Delivery Bike Safety Practices Are Improving!

Grade A - 30% of all restaurants in the survey earned top scores compared to just 19% in the Fall 2016 survey

Based on feedback from our last Bike Report Card, 9 restaurants upgraded their vest identification and moved into the “A” category, and are denoted by an asterisk (*) in the report.

2) Fewer Deliveries Arrived Using E-bikes

Grade F - 18.5% of all deliveries arrived via E-bikes compared to 24% in the Fall 2016 survey.

Based on feedback from our last Delivery Bike Report Card, **2 restaurants have discontinued E-bike usage** --- Chirping Chicken and Zuccherò E Pomodori. Unfortunately, we still have more work to do as **10 of the 20** restaurants cited for E-bike usage are **repeat offenders** from the Fall 2016 survey.

3) Proper Vest Identification Remains A Problem

Grade C - 46% of all restaurants in the survey fell into the C category, indicating that their delivery personnel either wore no vest, or the vest did not display the name of the restaurant and rider ID. When combined with restaurants in the Grade F category that lacked proper vest ID, **64% of the restaurants in the survey did not meet DOT vest compliance.** Outsourced delivery providers, such as Relay, Uber and Seamless also lacked proper vest ID.

Next Steps:

1) Survey results provided to each restaurant

The E72NA Transportation Committee will again deliver a customized letter to each restaurant included in the Delivery Bike Report Card citing our survey findings, and requesting the specific changes necessary to comply with existing DOT rules and regulations for commercial cyclist safety.

2) Vest Initiative to improve compliance

Together with Council Members Kallos and Garodnick, we will ask DOT to supply E72NA with 5 vests for every restaurant Graded C or F. Our volunteers will produce the printed card inserts with the restaurant name and rider ID number, and distribute to each establishment 5 DOT compliant vests for their delivery personnel.

3) Compliance Education regarding E-bike prohibition in NYC

Lastly, we will partner with Council Members Kallos and Garodnick, DOT and the NYPD to organize a compliance meeting with the 20 restaurant owners/managers in the Grade F category to discuss the legal prohibition against E-bike usage in NYC, and encourage these managers to educate their delivery personnel about the DOT and NYPD safe cycling rules and regulations. We will remind restaurant owners/managers of the penalties for non-compliance including E-bike confiscation and summonses for moving violations.

It is our hope that E72NA residents will use this Delivery Bike Report Card to patronize those establishments that are good partners with the community regarding commercial delivery bike safety.

Acknowledgements:

We wish to thank **the NYPD 19th Precinct** for their enforcement effort following our Fall 2016 Delivery Bike Report Card. Precinct officers conducted a targeted enforcement action **confiscating 38 E-bikes** and issuing many summonses for various moving violations. We thank Officer Lombardi and Detective Helms for coordinating this effort on behalf of the community.

Also special thanks to **Council Members Kallos and Garodnick** for their sponsorship of a DOT Bike Safety initiative in late January which trained over 90 commercial delivery bike personnel on bike safety and provided each attendee with free safety equipment including a helmet, vest, and lights and bells for their bicycles.

Lastly, we wish to thank our E72NA volunteers who conducted the building survey providing us with the valuable data for this report: Bernadette, Eileen, Judy, Lee, Gail, Rita, Ruth and Steven.

Valerie Mason

President

Liz Patrick

Vice President

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<i>Delivery bike personnel use vests with restaurant name, which may be missing three digit identification number, and never use eBikes.</i>				
<i>*Asterisk indicates improved grade since Fall 2016 Report Card</i>				
Restaurant	Vests?	ID#?	No eBikes?	Grade
2nd Avenue Deli <i>1442 First Avenue</i>	✓	✓	✓	A
Bistro Le Steak* <i>1309 Third Avenue</i>	✓	✓	✓	A
Casa Pizza <i>1427 Third Avenue</i>	✓	✓	✓	A
Dallas BBQ* <i>1265 Third Avenue</i>	✓	✓	✓	A
Delizia* <i>1374 First Avenue</i>	✓	✓	✓	A
Domino's Pizza* <i>1396 First Avenue</i>	✓	✓	✓	A
Dos Toros Taqueria <i>1111 Lexington Avenue</i>	✓	✓	✓	A
Food Kick <i>Delivery by Fresh Direct</i>	✓	✓	✓	A
Gina La Fornarina <i>1016 Lexington Avenue</i>	✓	✓	✓	A
Greek Eats <i>1229 First Avenue</i>	✓	✓	✓	A
Haru <i>1329 Third Avenue</i>	✓	✓	✓	A
Harvest* <i>1502 First Avenue</i>	✓	✓	✓	A
Italian Village* <i>1526 First Avenue</i>	✓	✓	✓	A
Luke's Bar & Grill <i>1394 Third Avenue</i>	✓	✓	✓	A
Match 65 <i>29 East 65th Street</i>	✓	✓	✓	A
Mezzaluna <i>1295 Third Avenue</i>	✓	✓	✓	A
Mughlai <i>1724 Second Avenue</i>	✓	✓	✓	A
Patsy's Pizza* <i>1279 First Avenue</i>	✓	✓	✓	A

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Pig Heaven* <i>1420 Third Avenue</i>	✓	✓	✓	A
PJ Bernstein's* <i>1215 Third Avenue</i>	✓	✓	✓	A
Salvo's Pizza Bar <i>1477 York Avenue</i>	✓	✓	✓	A
Sushi of Gari <i>402 East 78th Street</i>	✓	✓	✓	A
Tony's Di Napoli <i>1081 Third Avenue</i>	✓	✓	✓	A
Vietnaam <i>1700 Second Avenue</i>	✓	✓	✓	A
Yia Yia Greek Restaurant <i>404 East 69th Street</i>	✓	✓	✓	A

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<i>Delivery bike personnel do not wear vests or vests are missing restaurant name as well as identification number but never use eBikes.</i>				
Restaurant	Vests?	ID#?	No eBikes?	Grade
3 Star Diner <i>1462 First Avenue</i>	x	x	✓	C
Agora Turkish <i>1565 Second Avenue</i>	x	x	✓	C
Bareburger <i>1370 First Avenue</i>	x	x	✓	C
Café Luka <i>1319 First Avenue</i>	✓	x	✓	C
Canyon Road <i>1470 First Avenue</i>	x	x	✓	C
Charlie Mom <i>1580 York Avenue</i>	✓	x	✓	C
Chipotle <i>1288 First Avenue</i>	✓	x	✓	C
Chirping Chicken <i>1560 Second Avenue</i>	x	x	✓	C
Chopt <i>1376 Third Avenue</i>	x	x	✓	C
E.J.'s Luncheonette <i>1271 Third Avenue</i>	x	x	✓	C
Famous Famiglia Pizza <i>1284 First Avenue</i>	x	x	✓	C
Fratelli Brick Oven Pizza <i>1317 First Avenue</i>	x	x	✓	C
Gigi Café <i>958 Third Avenue</i>	x	x	✓	C
Gotham Pizza <i>1443 York Avenue</i>	x	x	✓	C
Green Kitchen <i>1477 First Avenue</i>	x	x	✓	C
La Crosta <i>436 East 72nd Street</i>	x	x	✓	C
La Turka <i>1417 Second Avenue</i>	x	x	✓	C
Luke's Lobster <i>242 East 81st Street</i>	x	x	✓	C
Maroni Hot Pots <i>307 East 77th Street</i>	✓	x	✓	C

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Maruzzella <i>1483 First Avenue</i>	✓	x	✓	C
Mediterraneo <i>1260 Second Avenue</i>	x	x	✓	C
Mighty Quinn <i>1492 Second Avenue</i>	x	x	✓	C
Muscle Maker Grill <i>1413 Second Avenue</i>	x	x	✓	C
Nargila Grill <i>1599 York Avenue</i>	x	x	✓	C
Noche de Margaritas <i>1726 Second Avenue</i>	✓	x	✓	C
Pick-a-Bagel <i>1475 Second Avenue</i>	✓	x	✓	C
Pinkberry <i>1577 Second Avenue</i>	x	x	✓	C
Pizza Park <i>1233 First Avenue</i>	✓	x	✓	C
Rangoli <i>1393 Second Avenue</i>	x	x	✓	C
Ravagh Persian Grill <i>1135 First Avenue</i>	✓	x	✓	C
Shorty's <i>1678 First Avenue</i>	✓	x	✓	C
Sushi Ren <i>1584 Second Avenue</i>	✓	x	✓	C
Szechuan Gourmet <i>1395 Second Avenue</i>	x	x	✓	C
Texas Rotisserie & Grill <i>1315 First Avenue</i>	✓	x	✓	C
Tri Dim Shanghai <i>1378 Third Avenue</i>	✓	x	✓	C
Two Boots <i>1617 Second Avenue</i>	x	x	✓	C
Up Thai <i>1411 Second Avenue</i>	✓	x	✓	C
Uskudar <i>1405 Second Avenue</i>	x	x	✓	C
Zuccherio E Pomodori <i>1435 Second Avenue</i>	✓	x	✓	C

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<i>Delivery bike personnel use eBikes some or all of the time and do not wear vests or vests are missing restaurant name as well as identification number some or all of the time.</i>				
Restaurant	Vests?	ID#?	No eBikes?	Grade
Aba Asian Fusian 1588 York Avenue	x	x	x	F
Aki Sushi ^{2nd Offense} 1531 York Avenue	✓	x	x	F
Amura 1567 Second Avenue	x	x	x	F
Ando Delivery-only restaurant (Uber)	x	x	x	F
Bamboo Sushi ^{2nd Offense} 1280 First Avenue	x	x	x	F
Beijing Wok ^{2nd Offense} 1324 Second Avenue	x	x	x	F
Café Evergreen ^{2nd Offense} 1367 First Avenue	✓	x	x	F
Fusha Asian Cuisine 1065 First Avenue	x	x	x	F
Go Noodle 1069 First Avenue	✓	x	x	F
Hu Kitchen 1536 Third Avenue	✓	x	x	F
Ko Sushi ^{2nd Offense} 1329 Second Avenue	✓	x	x	F
Matsu Sushi ^{2nd Offense} 411 East 70 th Street	✓	✓	x	F
Our Place China Chalet ^{2nd} 242 East 79 th Street	✓	✓	x	F
Persepolis ^{2nd Offense} 1407 Second Avenue	x	x	x	F
Pio Pio 1746 First Avenue	✓	✓	x	F
Shanghai Chinese ^{2nd Offense} 1388 Second Avenue	✓	✓	x	F
Six Happiness ^{2nd Offense} 1414 Second Avenue	✓	x	x	F
Spice Saigon 1237 First Avenue	x	x	x	F

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Voila 76 <i>1452 Second Avenue</i>	✓	x	x	F
Wa Jeal Sichuan <i>1588 Second Avenue</i>	x	x	x	F

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